

The Guitar, Amp & Keyboard Centre Ltd – Customer Right To Cancel and Cancellation Form

Information about the exercise of the right to cancel

You have the right to cancel this contract within 14 days without giving any reason.

The cancellation period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the good, or (if the contract involves the delivery of more than one good) the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the last of those goods.

To exercise the right to cancel, you must inform us [The Guitar Amp & Keyboard Centre Limited – By Post: *Unit 12 Hove Enterprise Centre, Basin Road North, Brighton, BN41 1UY*. By Email: mail@gak.co.uk. By Phone: 01273 665400] of your decision to cancel this contract by a clear statement (e.g. a letter sent by post, e-mail). You may use the model cancellation form below, but it is not obligatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

If you cancel this contract, we will reimburse to you all payments received from you, including the costs of delivery (except for the supplementary costs arising if you chose a type of delivery other than the least expensive type of standard delivery offered by us).

We will make a deduction from the reimbursement for loss in value of any goods supplied, if the loss is the result of unnecessary handling by you.

We will make the reimbursement without undue delay, and not later than:

- (a) 14 days after the day we receive back from you any goods supplied, or
- (b) (if earlier) 14 days after the day you provide evidence that you have returned the goods.

We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement.

If you requested us to begin the performance of services during the cancellation period, and then subsequently exercise your right of cancellation during the cancellation period you shall pay us an amount which is in proportion to what has been supplied until you have communicated us your cancellation of this contract, in comparison with the full contracted service.

Cancellation Form

To [The Guitar Amp & Keyboard Centre Limited – By Post: *Unit 12 Hove Enterprise Centre, Basin Road North, Brighton, BN41 1UY*. By Email: mail@gak.co.uk. By Phone: 01273 665400] I/We [*] hereby give notice that I/We [*] cancel my/our [*] contract of sale for the supply of the following goods / of sale for the supply of the following service(s) [*],

Order Ref

Name of consumer(s),

Address of consumer(s),

Signature of consumer(s) (only if this form is notified on paper) _____

Date

[*] Delete as appropriate.
